

# TIGUA

## FACILITY SERVICES

**MAINTENANCE REIMAGINED,  
OPTIMIZATION REALIZED.**

Welcome to a new era of facility maintenance with Tigua Facility Services Inc., a distinguished SBA 8(a)-certified service provider. We offer a unique blend of technological proficiency and operational efficiency to government and private enterprises, ensuring your facilities are functional, safe, and immaculately maintained.

Our team is a powerhouse of highly skilled tradesmen, with diverse specialties ranging from mechanics and electronics to custodial work. We don't just maintain - we optimize, using advanced technologies and methodologies to ensure your systems perform at their peak.

Our offerings encompass the full range of facility support, from precise installations and proactive maintenance, to stringent quality control and adept de-installations. We insist on excellence, recruiting only the most capable and technically skilled tradesmen to serve you.

With Tigua Facility Services, we're setting new benchmarks in facility maintenance. Engage with our unparalleled blend of technological acumen, operational brilliance, and strategic optimization.

- **SBA 8(a) certification**
- **DOD Indian Incentive Program**
- **Eligible for direct sole source awards**  
- **unlimited value / justification and approval only after \$100 million**
- **Bonding level is \$25 million (single) to \$100 million (aggregate)**



## MISSION SUPPORT

### U.S. CUSTOMS & BORDER PROTECTION Land Ports of Entry

Introducing Tigua Facility Services (TFS), a proud pillar of support for U.S. Customs and Border Protection (CBP). With the responsibility of maintaining and servicing 43 land ports of entry in 9 states along both the Mexican and Canadian borders, TFS plays an essential role in facilitating smooth and secure connections to the global economy and supply chains.

Our commitment is unfaltering; our services, operational 24/7, every day of the year, just like the CBP. Our technical proficiency and prompt response times have earned us an exemplary reputation, with service calls answered swiftly and expertly - day or night.

This promise of uninterrupted service is facilitated by our in-house call center, a round-the-clock operation, empowered by IBM MAXIMO, our robust Computerized Maintenance Management Systems (CMMS). Incoming calls are immediately handled by our dedicated center, swiftly dispatching our highly skilled technicians within the southern border areas, typically within a 24-hour timeframe.

CBP benefits from tracking and real-time status updates, ensuring streamlined communication and efficient workflow management. At TFS, we take pride in providing dependable systems and services that our clients can rely on, enabling them to focus on their vital mission while we handle the rest.

TFS excels in managing the Port Runner Suppression System (PRSS), an essential traffic control apparatus at CBP ports of entry. In 2019, TFS successfully restored and upgraded a non-operational PRSS, elevating its efficiency. The outstanding performance led to TFS being entrusted with a significant upgrade at California's San Ysidro, one of the largest ports, setting a new industry standard. Currently, TFS is modernizing another PRSS at Otay Mesa LPOE, due for completion in February 2024.



# TIGUA FACILITY SERVICES INC.

## 8(a) INDIAN ECONOMIC ENTERPRISE

- Facility maintenance
- Building interiors
- Interiors of transportation equipment
- Preventative maintenance
- Equipment repair, diagnostics, upgrades
- 24-hour dispatch service requests
- Heavy equipment operators
- Certified welders
- Certified forklift operators
- Fiberoptic cable termination
- Telecommunications, cabling systems
- Concrete finishing
- RCRA activities
- Scientific laboratory equipment and maintenance services
- OSHA-30 Certified
- Pipe-fitting
- Electronic system calibration
- Pneudraulic systems
- Janitorial/washroom sanitation
- Trash disposal
- Service station (cleaning & degreasing)
- Guard and security services
- Mail routing
- Bulk laundry/uniform servicing
- Logistics
- Ground maintenance
- Material handling

**CAGE CODE - 7HQB4**

**UEI - M636GDJD2JF5**

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Primary NAICS Code: 561720

Additional NAICS Codes: 236115, 236210, 236220, 237310, 237990, 238160, 230220, 238320, 238390, 238990, 324194, 334112, 334210, 334417, 335921, 335999, 337124, 337211, 337214, 424710, 424720, 484220, 484230, 488190, 493110, 517919, 518210, 519120, 531110, 531311, 532490, 541330, 541350, 541511, 541512, 54513, 541519, 541614, 541620, 541690, 541930, 561110, 561210, 561499, 561612, 561720, 561730, 562119, 611430, 611710, 621320, 622110, 624230, 811191, 811310, 812910